

Additional information to the 3D-model:

As the software for the 3D models still is under development, there can be some errors in the data and the viewing of the model may occasionally be interrupted. If you experience a severe problem that persists, please contact us:

Inge Myklebust, Product Manager Ortho & Models, Tel.: +47 23 25 45 14.

Installation of needed software:

Please follow this installation procedure for first-time viewing (Internet Explorer):

1. Click in the Stavanger3D image on our web site; this starts a new browser window and takes you to the 3D model site.
2. Click the link [*Click here*](#) to download the needed plug-in. Save the WinZip-file on your computer.
3. Unzip the file by right-clicking the saved file and choose Extract.
4. Double-click on the exe-file that is extracted. This starts the installation procedure.
5. You will be prompted to close all running instances of Internet Explorer (and Mozilla Firefox) before the installation can continue.
6. After the installation program is finished, start a new Internet Explorer window, re-visit our home page and click on the Stavanger3D image.
7. Depending on your security settings you may now be prompted to confirm to run the ActiveX Control you just installed. Run the ActiveX Control by clicking on the yellow pop-up bar at the top of the Internet Explorer window. Choose *Add-on Disabled* and *Run ActiveX Control*.
8. **The next time you visit the 3D model you will be taken directly to the model without any user intervention.**

Hints for viewing speed:

As the browser continuously needs to download data while the user pans around in the model, from time to time you may have to wait for some data to be transferred. In the lower left corner of the browser window there is a progress indicator of the download status. Let this progress indicator reach 100% before you start to move around in the model.

System requirements:

The model is quite detailed so there are a lot of data to be processed. You will get the best viewing experience by having a computer with at least 2GB of RAM. You also need to have a graphics card that supports 3D functionality.

For any information regarding the 3D model, please contact

Inge Myklebust, Product Manager Ortho & Models, Tel.: +47 23 25 45 14.